I hereby certify that this correspondence is being filed via
EFS-Web with the United States Patent and Trademark Office
on January 7, 2008

TOWNSEND and TOWNSEND and CREW LLP

By: /Maureen Golob/
Maureen Golob

Attorney Docket No.: 021756-047800US Client Ref. No.: OID-2005-32-05-CIP

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

BENJAMIN et al.

Application No.: 09/970,455

Filed: October 3, 2001

For: SELF-LEARNING METHOD AND APPARATUS FOR RATING SERVICE PROVIDERS AND PREDICTING FUTURE PERFORMANCE

Customer No.: 51206

Mail Stop AF Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 Confirmation No. 9639

Examiner: Jonathan G. Sterrett

Technology Center/Art Unit: 3623

AMENDMENT AFTER ALLOWANCE UNDER 37 CFR § 1.312

Sir:

In response to the Notice of Allowance mailed November 28, 2007 on the above-referenced application, please enter the following amendments and remarks:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 8 of this paper.